



Hapag-Lloyd e-Business Solution – e-mail solutions Schedule and Tracing at a Glance

- Load confirmations & rate of exchange (ROE) report
- Updates to our vessels arrival or departure dates for deviations report
- Shipment tracing report
- Vessel departure information report

▪ Load Confirmation & Rate of Exchange:



- Vessel name, voyage,
- load port, departure date
- Customer Reference
- Hapag-Lloyd Shipment Number
- ROE value and from / to currencies if required
- ETA at port of discharge

▪ Tracing Reports:



- Vessel name, voyage,
- load port, departure date
- Customer Reference
- Hapag-Lloyd Shipment Number
- ROE value and from / to currencies if required
- ETA at port of discharge

▪ Schedule Deviation Notification at PoL / PoD:



- Your Shipment Details
- New Arrival
- Original Arrival
- Customer Reference
- Place of Delivery
- Schedule Deviation Notification

▪ Vessel Departure / Arrival Notification:



- Vessel Name
- Port of Call
- Date and Time of Departure
- Your Shipment numbers
- Your Container numbers
- Your Reference numbers

Customize Your Report:

- Choose which ports and services to receive.
- Specify the deviation timeframe for your notices.
- Choose the tracing events you want to receive.

Your Benefits:

- Free of Charge, timely and hassle-free.
- One Time Setup.
- Internet access not needed / E-mail sufficient.
- Customised, paperless and saves Time.

Interested?

Please contact your local Hapag-Lloyd Sales Representative today and ask for this Quick-Win Solution.